

Amplifier warranty information

United States and Canada

Face Audio LLC warrants to the original owner of any power amplifier purchased at an Authorized Face Audio dealer in the United States and Canada, that it will be free from defects in material and workmanship for a period of three (3) years from the date of purchase.

Face Audio or one of its authorized Service Centers will, at its option, repair or replace any unit or component covered by this warranty which becomes defective or malfunctions under normal use/service during the period of this warranty, at no charge for parts or labor to the original owner.

This warranty does not cover damage from shipping accidents, misuse, abuse, operation with incorrect AC voltage, operation with faulty associated equipment, modification, or alteration without prior factory approval, service by an unauthorized Service Center, and normal wear and tear. Units on which the serial number has been removed or defaced are not eligible for warranty service. Evidence of alteration, erasing, or forgery of proof-of-purchase documents will be cause to void the warranty. Any implied warranties, including warranties of merchantability and fitness for a particular use, shall be limited in duration to the period of time set forth above.

Face Audio is not responsible for any incidental or consequential damages with respect to the products warranted. Some states or provinces do not allow limitations on how long an implied warranty lasts, or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights; you may have other legal rights that may vary from state to state (or province to province).

When product is returned for warranty service, it must be shipped freight prepaid and the following must be included:

1. Return Authorization number as obtained from Face Audio.
2. Copy of dated proof of original purchase.
3. Note describing the problem as specific as possible.
4. Contact information so we may communicate with you regarding your problem.
5. Return Information including street information and phone number of person receiving delivery of repair. (We cannot ship to P.O. Boxes)

The unit will be returned to you freight collect after service has been completed.

In the United States and Canada, contact Face Audio at the address below or visit www.Faceaudio.com.

Face Audio
8675 South Sandy Parkway
Building 110
Sandy, Utah 84070
(801) 501-0804